

# THE Royal at Hayfield

## Accessibility Guide for The Royal at Hayfield

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### Welcome

The Royal at Hayfield is an 18th century former coaching inn set in the heart of the picturesque village of Hayfield in the Peak District. A perfect base for visiting the many attractions in the National Park. Our five bedrooms are 4-star inn-rated by VisitEngland. We serve great pub classics and a fine selection of local and regional ales, wines, freshly ground coffees etc seven days a week. A seasonal log fire and a friendly welcome await!

### At a Glance

#### Level Access

- The main entrance has level access with a ramp. The ramp is portable.
- There is level access from the main entrance to:
  - Bar
  - Kinder Room

- Dining Table
- Ladies
- Gents
- Outdoor patio
- Patio

### **Access with steps**

- There are steps from the main entrance to:
  - Bedrooms

### **Bedrooms**

- We have non-allergic bedding.

### **Hearing**

- The bedroom TVs have subtitles.
- Some staff have disability awareness training.

### **General**

- There is at least 1 public toilet for disabled visitors.
- Staff are available 24 hours a day.
- Some staff have disability awareness training.
- We have emergency evacuation procedures for disabled visitors.

## **Getting here**

The Royal Hotel  
Market Street  
Hayfield  
SK22 2EP

### **Travel by public transport**

- You can get to The Royal Hotel by bus.
- Hayfield Bus Station is a three-minute walk from The Royal Hotel. The bus stop is 0.2 miles / 0.3 km from The Royal Hotel.

### **Travel by taxi**

- You can get a taxi with Grabba Cab by calling 07545 445038.

### **Parking**

- We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.

- From the car park to the entrance, there is level access. There is a portable ramp.
- The route is 2000mm wide, or more.

## Arrival



### Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 2000mm wide, or more.



### Main entrance

- The main entrance has level access.
- There is a portable ramp.
- The door is 1150mm wide.
- The main door is side hung and manual.

## Getting around inside



### Reception

- From the main entrance to reception (bar), there is level access. The door is 900mm wide.



### Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- Lights are energy saving. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- We have wi-fi free bedrooms, for visitors with electro-sensitivity.
- We can move the bedroom furniture, to improve accessibility.
- No bedrooms have level access. The bedroom nearest the main entrance has 16 steps.
- All bedrooms are ensuite.
- We have bathrooms with a separate shower.
- We have bathrooms with a bath and overhead shower.



### Bar

### Bar

- From the main entrance to the bar, there is level access. The route is 900mm wide, or more.
- The door is 900mm wide.

## Public toilet

### Ladies

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access. The route is 740mm wide, or more.
- The toilet door is 740mm wide.
- The direction of transfer onto the toilet is to the left.
- There is 690mm at the side of the toilet. There is 1150mm in front of the toilet. The toilet seat is 420mm high. The toilets have handrails.

## Public toilet

### Gents

- From the main entrance to the public toilet, there is level access. The route is 890mm wide, or more.
- The toilet door is 740mm wide.
- The direction of transfer onto the toilet is to the front only.
- There is 1000mm in front of the toilet. The toilet seat is 410mm high.

## Place to eat and drink

### Bar

- From the main entrance to the dining area, there is level access. The route is 900mm wide, or more. The door is 900mm wide.
- To get to a table, there are no steps.
- The route through the dining area is 800mm wide, or more.
- There is background music.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free), nut free, low fat and vegan specific diets.

## Place to eat and drink

### Kinder Room

- From the main entrance to the dining area, there is level access. The route is 800mm wide, or more. The door is 800mm wide.
- To get to a table, there are no steps.
- The route through the dining area is 800mm wide, or more.
- There is background music.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free), nut free, low fat and vegan specific diets.

## Getting around outside

### Smoking

#### Outdoor patio

- From the main entrance to the smoking area, there is level access. There is a portable ramp. The route is 1150mm wide, or more.
- The entrance is 1000mm wide.
- The smoking area has a shelter.

### Terrace

#### Patio

- From the main entrance to this area, there is level access. There is a portable ramp. The route is 1200mm wide, or more.
- The entrance is 1200mm wide.
- To get to a table, there are no steps.

## Customer care support

### Accessibility equipment

- We have an area to charge mobility scooters and battery powered wheelchairs.
- You can hire mobility equipment from High Peak Mobility Care by calling 01298 815550.

### Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

### Customer care support

- Some staff have disability awareness training.
- Staff are available 24 hours a day.